

Angola

General Aspect

Angola is a democratic government. It covers a surface area of 1.246.700 square kilometres. Population is 15 million people.

Diffusion of ICT

Data on ICT diffusion in Angola reveal a scant penetration of the new technologies. PC penetration (number of PCs/population) is estimated about 0,035%. The percentage decreases to 0,01% when referred to Internet accesses. Also the diffusion of more traditional technologies is very low: only 0,64% of the population has a subscription to residential telephone services, while the mobile phone penetration is estimated about 0,16%.

Application of ICT to Public Administration

The process of computerization of public administration in Angola is still at the beginning. In Central Public Administration 1% of employees has a PC in his/hers workplace. This percentage is estimated around 1,1% in local Public Administration. Internet diffusion is very low: only 1,3% of employees has an Internet access or e-mail service. At present, there aren't networks (Intranet/Extranet) among governmental bodies, either at a central or local levels of government.

Public Administrations on line

5% of central governmental bodies of the Central P.A. and 3% of Local Public Administrations have their own internet web site. The executive body, only, has its own internet web site. Information available on government's web site generally includes press releases, speeches and statements of the head of Government, official documents, government and legislative acts. It is possible to found transcriptions of legislative debates. The degree of on line interaction with citizens is low. Some web site of the main governmental bodies allow to send requests for information through e-mail. However, services on line to citizens or business are not available.

e-government issues

Angolan Government has started an action program to promote the application of ICT to the Public Administration and to provide on line services. The plan is aimed, above all, at bridging the digital divide. Main objectives are: to offer internet connections and accesses to schools, universities and scientific bodies and to prepare population to enter in the electronic era. The instruments for the implementation of the program are: Foundation of National Strategy Centre for Application and Research on IT; connection of government entities of local and central administration into the internet; connection of several educational institution into the internet.

The program for e-government and Information Society is embodied in an Action Plan and a White book. The development of the program will run under the direction of the National commission on Information Technology of Angolan Government.

Future issues

Government plans investment to support the implementation of the program for 5 million US\$ in the next three years.

Government also points at the development of teleeducation and telemedicine projects.