

Denmark

General Aspects

Denmark is a parliamentary State and also a constitutional monarchy with one legislative house.

Its surface is 43,094 sq. Km. The population is 5.330.000 inhabitants.

Diffusion of ICT in the country

PC penetration in the country (number of PCs/population) is estimated to 79% access to PC from home or from work and/or education institute.

Internet penetration rates are: 50% access from home and 64% access from home or from work and/or education institute.

3.682.000 danish inhabitants have residential telephone connections, while 3.021.238 people use mobile telephones.

Application of ICT to Public Administration

68% of the employees of both Central and Local Public Administration have a PC and in their work environment.

54% of the employees in the public sector generally considered are connect to the Internet and have e-mail access.

Public Administration on line

100% of Governmental bodies of Central Public Administration have their own internet website, but this percentage decreases to 91% for Municipalities and Local Public Administrations.

Danish Executive and Legislative bodies have their own Internet web-sites.

Government has an overall policy for making public information available on-line and their principal web-sites generally include: press releases, official documents, speeches and statements of the head of Government, Government and Legislative acts and transcription of the parliamentary debates.

Moreover, it is also possible to send requests for information through e-mail and to carry out transactions (e-procurement).

E-government issues

Denmark offers several services on-line: citizens can get all useful services about income tax, civil status declarations and certifications, health related service, public libraries, application for building permissions, job search services and public information as well.

Services to companies comprehend: corporation tax declarations and payment, VAT accomplishments, statistics and electronic forms.

Danish government has started an action program to promote the application of ICT to the Public Administrations and to provide on-line services.

The main issues are: corporation, funding, regulation and standardization.

The e-government program is formalized in an *Action Plan* available at the Internet address : www.fsk.dk.

Specific ongoing projects: public e-trade portal, access to public data; “Best of the Net” (evaluation of the public web-sites), standards for digital signature.

Future issues

Future issues of Danish Government policy focus mainly on the dissemination of XML-Standards among public administration.