

## **Greece**

### **Diffusion of ICT in the country**

PC penetration in the country (number of PCs/population) is estimated 12,5%. Internet penetration is extremely low: only 4 internet access each 1000 persons. Approximately, users of telephone services are 50% of population, while users of mobile telephones represent, instead, the 9% of the population.

### **Application of ICT to Public Administration**

14% of the employees in central Public Administration uses a PC in work environment; the percentage decreases to 22% for the local PA. No data is available about internet diffusion.

### **Public Administration on line**

Both the Executive and Legislative body have their own internet site.

Government's web sites provide above all information services. It is possible to consult the press releases, official documents, Government and Legislative acts, transcription of parliamentary debates, speeches and statements of the Head of Government.

There is also a portal for citizens ([www.gspa.gr](http://www.gspa.gr)), as a single gateway to public information, acts and services.

On the main governmental web sites it is possible to send requests for information through e-mail; only three ministers' web sites give the opportunity to carry out transactions on-line.

### **E-government issues**

There are two kind of services actually available on-line. The first one is called *Asterias* and it's taking place in the islands of North and South Aegean. The second one is a programme of the Ministry of Finance: it's a pilot system that allows citizens to promote their applications of YAT through e-mail.

Government has started an action program to promote the application of ICT to the Public Administrations and to provide on-line services.

ICT are conceived as an important instrument in order to support change towards a more open and effective government, but also to foster economic development and job creation, transformation of the education system, improvement of quality of life, protection and promotion of Greek culture and civilisation, development of the national communications. The implementation of this programme depends on funding initiatives.

The program has been formalized in a recent *Action Plan* (available at the address [www.infosociety.gr](http://www.infosociety.gr).) that will be led by the Ministry of Interior, Public Administration and Decentralization.

Greek government plans to spend 2.839,1 euro in the next three years to support the e-government strategy.