

Korea

General Aspects – The Republic of Korea is a Presidential Government and has 47.335 inhabitants. Its total surface is 99.800 sq. Km.

Diffusion of ICT in the country

PC penetration in the country (number of PCs/population) is estimated 31,6%, while Internet diffusion is 40,2%.

Telephone penetration is 46,3% and mobile telephone diffusion is 56,7%.

Application of ICT to Public Administration

92,4% of Central Public Administration employees have a PC at work; this percentage increases to 98,8% referring the local P.A.

A very high level of Internet penetration among public administrations: 99,5% of public servants has access to e-mail and Internet work environment.

Intranet or extranets networks allow interchange within the same governmental body and among different public administrations, at both a local and a central level.

Public Administration on line

% of the governmental bodies of central and local Public Administration of Korea have their own internet website. Both the Legislative and the Executive bodies have also their own Internet web-site.

On government's websites it is possible to send requests for information through e-mail, and, in some cases, to carry out transactions (e-procurement).

Governmental websites generally provide exhaustive information on institutional activities including press releases, Official Documents, speeches and statements of the Head of Government, Government and Legislative Acts and transcription of parliamentary debates.

A portal has also been expressly created for citizens .

E-government issues

Several services are available on-line to citizens. Among tghem: Conducting for civil petition process; Offering for civil apeal forms (with 4.100 kinds of services); Guide to administrative information DBs (GILS, LAIB); Issuing of certificates (with 20 kinds of services) and Participating in policy process.

Same services as above mentioned are also available to companies and an e-procurement systems has been implemented.

Government has started an action program to promote the application of ICT to the Public Administrations and to provide on-line services.

The main target of this action program is 50% reduction of the number of visits to public offices and the documents related to the five major public services, by the end of 2002.

The e-government program has been formalized in an *Action Plan* and a *White Book* which provides for the constitution of a dedicated Authority.

The ongoing projects concern: implementation of a comprehensive information system of the cities, improving of on-line services in five main sectors (residents, real estate, automobiles, tax and enterprises), implementation of productive welfare information.

Future issues

For the future, new integrated government's web sites will be realised.

Government will support the e-government strategy with a fund of 1.166 millions dollars.
