

Poland

General Aspects

Poland covers a surface of 322.577 sq. Km, with a population of 39 millions inhabitants.

Diffusion of ICT

PC penetration in the country (number of PCs/population) is estimated 9%. The country has 8 access to internet each 100 persons. The users of telephone services represent the 24,4% of the population; the users of mobile telephones represent, instead, the 17,4% of the population.

Application of ICT to Public Administration

66,6% of the employees in Central Public Administration have a PC in their office; for the Local PA, this percentage decreases to 40,6%. Each PA institution has an access to internet.

The governmental offices of the Central and the Local Public Administration can communicate each other through Intranet/Extranet networks.

Public Administration's visibility on line

All governmental bodies of the Central Public Administration have their own internet web site; the data referred to the Local PA is not available.

Government has an overall policy for making public information available on-line.

On the government's web sites it is possible to send requests for information through e-mail, and to consult the press releases, official documents, Government and Legislative acts.

There is also an information portal to citizens.

E-government

Actually, through internet, citizens can only get information about the activities of the institutions; they can also acquire information on social insurance system, administrative regulations, financial issues.

Companies can send tax declarations and consult and obtain concessions and permits for trade and production.

The government has started an action program to promote the application of ICT to the Public Administrations and to provide on-line services. It has already approved a *Government Programme Document* (available at the address www.kbn.gov.pl/cele/index1) and is now preparing an *Action Plan*. The indicated targets of the strategy concern the diffusion of internet access to all citizens, the development of IT education, the restructuring of employment towards telematic technologies, the development of e-commerce.

To attain these targets, the Government is providing to re-engineer PA, according to IT requirements. It instituted an "Information Society Forum" to manage all the activities of the program.

Many e-government projects are under way: information system for social insurance, system of identification cards, central register of vehicles and drivers.

For the future, the efforts will be concentrated on the electronic signature and specific projects to improve the access to governmental information.