

Republic of Armenia

General Aspects

Armenia has a population of 3 million and a total surface of 30 000 sq. miles

Diffusion of ICT

Based on a population of 3 million persons, PC penetration in the country (number of PCs/population) is estimated 0,02%, while the Internet diffusion is 0,01%. Telephone diffusion is 0,2% , while the mobile telephones are diffused to approx. 0,008% of population.

Application of ICT to Public Administration

PC penetration in the central Public Administrations in the Republic of Armenia is 0,3%; with respect to local P.A the percentage is estimated to 0,1%. Internet diffusion among the civil servants (Internet connection and/or e-mail boxes) is estimated 0,2%. In the Central and Local Public Administration entities exist some Intranet /extranet networks.

Public Administration's visibility on line

Both the Legislative and the Executive bodies have their own Internet web-sites.

On the government's web sites it is possible only to consult the press releases, the speeches and statements of the Head of Government, and also the official documents and Government Acts

An information portal to citizens has been implemented.

On the web sites of the main governmental bodies is possible to send request for information through e-mail.

E-government

Services on-line to companies and citizens are not yet available.

However, Government is planning investments for 10 million USD in the next three years in infrastructural interventions.