

Trinidad & Tobago

General Aspects

Trinidad & Tobago is a democratic republic with 1.300.000 inhabitants and a total surface of approx. 2.000 sq. Miles

Diffusion of ICT

Based on a population of 1.300.000 persons, PC penetration in the country (number of PCs/population) is estimated 12% approx. (150.000 out of 1.300.000 persons), while Internet diffusion is 5% (65.000 out of 1.300.000 persons) . Telephone diffusion is 23% (300.000 out of 1.300.000) , while mobile telephone penetration is approx. 11% (140.000 out of 1.300.000).

Application of ICT to Public Administration

PC penetration in central and local Public Administrations in Trinidad & Tobago is 0,6 % approx. (4.000 civil servants out of 65.000) , and Internet diffusion among the civil servants (Internet connection and/or e-mail boxes) is estimated 10%.

Nor central neither local Public Administration entities are connected through Internet/extranet networks.

Public Administration on line

70% of the governmental bodies of the central and local Public Administration have their own internet web site .

Government's web sites generally provide institutional information.

No portal expressly arranged for citizens exist in Trinidad & Tobago at this moment.

E-government

Limited e-services are actually available on-line for companies (pilot project for electronic payments) .

Nevertheless, the Government of Trinidad & Tobago has started an action program to promote the application of ICT to the Public Administrations and to provide on-line services.

The main targets are the Internal and External clients of the Public Service of the Country.

The Trinidad & Tobago's e-government program is also formalised in an *Action Plan* which is being developed now (*work in progress*).

There is an Authority for the e-government program co-ordination , whose main ongoing projects are the establishment of an e-Commerce Secretariat and an e-Government Unit and the implementation of a Communications Backbone together with the establishment of a Public Service Intranet.

Future issues

Government is planning for 20 million USD in the next three years in the field of procurement and development of web-enabled application software.