

Yugoslavia

General Aspects

Yugoslavia is a Federal Republic.

It covers a surface of 102.000 sq. Km and counts 10.400.000 millions inhabitants.

Diffusion of ICT

PC penetration in the country (number of PCs/population) is estimated 6%, and only the 2,5% of the population has an access to Internet.

Users of telephone services represents the 24% of the population; users of mobile telephones represent, instead, the 50% of the population.

Application of ICT to Public Administration

12% of the Central Public Administration's employees uses a PC in work environment; only 500 civil servants have an Internet access in their office.

Some intranet/extranet networks have been implemented in central administration bodies.

Public Administration on line

Only 15% of governmental bodies of the Central Public Administration has its own internet web site.

E-government issues

Actually, any service directly available on line is provided: citizens and companies can just send request for information through e-mail to the governmental web sites.

There is a general commitment of the Government for the diffusion of ICT in the service of Public Administration, citizens and companies, but the efforts is not founded by specific official documents.